

S/D 09/923,202

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

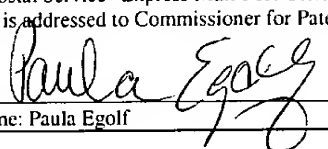
Applicant: John E. McCall Examiner: Thomas Dixon  
Serial No.: 09/932,202 Group Art Unit: 3629  
Filed: August 6, 2001 Docket No.: 00163.1415US01  
Title: METHOD AND SYSTEM FOR PROVIDING ADVISORY  
INFORMATION TO A FIELD SERVICE PROVIDER

#10

CERTIFICATE UNDER 37 CFR 1.10:

"Express Mail" mailing label number: EV109396079US  
Date of Deposit: December 19, 2003

I hereby certify that this paper or fee is being deposited with the U.S. Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to Commissioner for Patents, Mail Stop RCE, P.O. Box 1450, Alexandria, VA 22313-1450.

By:   
Name: Paula Egolf

PETITION FOR EXTENSION OF TIME

Mail Stop RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RECEIVED**  
DEC 29 2003  
**GROUP 3600**

Dear Sir:

In accordance with the provisions of 37 C.F.R. §1.136(a), it is respectfully requested that a one-month extension of time be granted in which to respond to the outstanding Office Action mailed August 19, 2003, said period of response being extended from November 19, 2003 to December 19, 2003.

Our check in the amount of \$110.00 is enclosed to cover the required extension fee for a large entity.

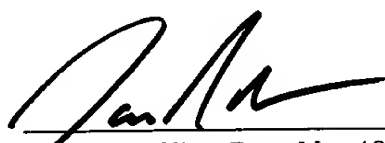
Dated: December 19, 2003

Respectfully submitted,

12/24/2003 AWONDAF1 00000094 09923202

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